

# UNC Charlotte Commencement Online Ticket Distribution FAQ

Updated 4/28/21

## How do I sign-in to reserve guest tickets?

Visit <https://my.uncc.edu/> and Click on the Athletic Tickets logo under Quick Links or visit [www.ticketreturn.com/49ers](http://www.ticketreturn.com/49ers) and sign-in with your NinerNet credentials. \*

*\*Forgot your password? Visit <https://niner.net.uncc.edu> and select "reset password". Additionally, the IT Service Desk via [help@uncc.edu](mailto:help@uncc.edu) or 704-687-5500 is available to assist.*

- Once signed-in, click “**Reserve Tickets**” beside your commencement ceremony
- Enter Quantity: **3**
- Select Ticket Type: **\$0.00 Guest Family Reserved**
- Choose Ticket Location: **Best Seats**
- Click **Continue**
- Click **Reserve Tickets**
- Enter the **Captcha Letters** and validate

## How many tickets am I able to reserve for commencement?

Students eligible for commencement will be able to reserve 3 tickets for their designated ceremony.

## Do I need to reserve a ticket for myself?

No. The only people that will require a printed ticket are your guests. If they do not have a ticket, they will not be permitted to enter Richardson Stadium.

## How do I print guest tickets?

After reserving tickets, confirm your tickets by clicking the “**Review/Print Your Ticket**” link from a **laptop or computer** or “**Your Tickets**” link from a mobile device. **Your tickets must be printed from a laptop or computer connected to a printer to enter the Jerry Richardson Football Stadium.** Mobile tickets will not be accepted. Each ticket has a unique barcode and duplicated tickets will not be valid for admittance.

## Where do I park?

Please park in the Student Union parking deck and report to the stadium 90 minutes prior to your ceremony. Graduate entrances are next to gates 4 and 5. You may be dropped off at gate 3. Please bring your UNC Charlotte ID or a picture ID.

## What should I do if my guests need ADA seating accommodations?

For ADA accommodations, please contact [niner@uncc.edu](mailto:niner@uncc.edu) after reserving your initial 3 tickets to exchange.

## What are the Ceremony Dates?

### **Ceremony A**

**Thursday, May 13, 6:00 p.m.**  
Class of 2020

### **Ceremony B**

**Friday, May 14, 9:30 a.m.**  
Liberal Arts & Sciences (AS)  
Engineering (EN)

### **Ceremony C**

**Friday, May 14, 6:00 p.m.**  
Business (BU)  
Health and Human Services (HS)  
Computing and Informatics (IT)

### **Ceremony D**

**Saturday, May 15, 9:30 a.m.**  
Graduate School  
Arts + Architecture (AR)  
Education (ED)

## Who do I contact if I need help/support?

- For NinerNet login issues: [help@uncc.edu](mailto:help@uncc.edu) or 704-687-5500.
- For Ticket reservation and print issues: [niner@uncc.edu](mailto:niner@uncc.edu) or 704-687-4949.
- For General questions: [commencement@uncc.edu](mailto:commencement@uncc.edu) or 704-687-8021.

## Are there other options for those who cannot attend in person?

Yes. The Commencement ceremonies will be live streamed at <https://virtual-commencement.uncc.edu/>.

**All graduates are required to wear their cap and gown in order to participate in the ceremony. Please wear comfortable shoes. You will be walking on the football field, and heels may cause you to trip.**